

# Importance of House Numbers During an Emergency

House numbers are not only convenient for finding addresses but necessary for emergency responders to locate those in need. Minutes matter so be sure that fire, ambulance, and police personnel can quickly find your address. It is important to have the correct address number visible on your house, as well as your mailbox or your acreage sign at the street if you have one.

Do your part to help yourself and have your house numbers displayed near the front door, under a light in a size and color that is easily visible from the street. If you live in a rural area maintain your house number sign that is near your driveway.

If the numbers on your house are not visible or easy to read, it will take emergency personnel longer to reach you. Those extra minutes spent trying to locate a property can mean the difference between life and death, so take the time now to be sure your house numbers may be seen from the street.

The crews in emergency vehicles are often frustrated (especially at night) by people who don't display easy-to-read house numbers on their homes. This may cause a delay in reaching the patient as the crew struggles to locate the incident address and find house numbers along a residential road.

- Make sure the house number is the SAME number as printed on your utility bill.
- Numbers should be in a contrasting color from the color of your house so the address stands out and can be quickly spotted.
- Select numbers that are easy to read and not in a cursive style design.
- Keep trees and plants trimmed to not block the house numbers.

Try standing at the road in front of your house. Check if you can easily see your house numbers. If not, make the necessary changes to properly display your address.

The Village is updating the on-line map to show all the house numbers as the digital mapping systems are also being upgraded.

There is now a “Next-Generation 9-1-1 system” coming online across Canada. Your Council wants to make sure everything is being done to make Delia compliant.

If you wish to know more about the Next Generation 9-1-1 (or NG9-1-1) browse to: <https://crtc.gc.ca/eng/phone/911/gen.htm> or search for: *NG9-1-1 +CRTC*